FINANCIAL ASSISTANCE POLICY SUMMARY

Overview

Appling Healthcare System ("AHS") is committed to ensuring the medical care is available for those residents of our community who may not be able to afford medical care and who may not have any insurance or adequate insurance. The AHS financial assistance policy exists to provide eligible patients with partially or fully discounted care in the case of emergency care and other medically necessary care. Patients seeking financial assistance must complete an application to determine whether they are eligible.

Eligible Patients and Care

Patients who live in households with household income levels that are between 0-200% of the Federal Poverty Guidelines are eligible to receive free or discounted care for certain services. Further, in certain catastrophic cases, patients with household incomes that exceed 200% of the Federal Poverty Guidelines, where the patient is medically indigent or has unusual financial circumstances, such as catastrophic illness or accident, are evaluated based on their financial situation. Eligible services include emergency care and other medically necessary care, but do not include elective medical care. Eligible patients will not be charged more than amounts generally billed by the hospital for emergency or medically necessary care.

Where Can You Obtain a Full Copy of the Financial Assistance Policy?

You may obtain a full copy of AHS's financial assistance policy as well as the application and application instructions to determine eligibility online at <u>www.ahcs.org</u>. You may also obtain a full copy of AHS's financial assistance policy and application in hard copy at the Admissions Office, Business Office, or Financial Counseling department. You may also call (912) 367-9841, ext. 1278 to request that a hard copy be mailed to you.

How Do You Apply for Assistance?

You may apply for assistance under the financial assistance policy using AHS's financial assistance policy application and by providing all documentation listed in AHS's financial assistance policy application. The application is available online at <u>www.ahcs.org</u> or in hard copy by calling (912) 367-9841, ext. 1278 or by going to the Financial Counseling department. If you are in need of financial assistance please complete the application and return the application with the supporting documentation listed in the application to AHS at:

Appling Healthcare System Attn: Financial Counseling 163 East Tollison Street Baxley, GA 31513

Where Can You Obtain Assistance in Completing Your Application?

For assistance completing your financial assistance policy eligibility application, NMC provides assistance through the Financial Counseling Department for Appling Healthcare System. You may contact Malorie Harvill in the financial counseling department at (912) 367-9841, ext. 1278.